
Skyler Watson

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PROFESSIONAL SUMMARY

IT professional with hands-on experience in help desk support, vulnerability assessment, and security tooling. Currently supporting 30,000+ users at UNLV while completing an MS in Cybersecurity (3.9 GPA). Interned at HealthSpaces IT helping run vulnerability assessments across healthcare environments. Self-motivated, with a habit of documenting processes and building clear procedures to stay organized.

WORK EXPERIENCE

IT Help Desk Technician I (Part-Time) | UNLV Information Technology *Apr 2025 – Present | Las Vegas, NV*

- Provide front-line technical support for 30,000+ students, faculty, and staff — resolving hardware, software, and network issues on-site and remotely.
- Install, configure, and support desktops, printers, and peripherals across classrooms, labs, and offices in a mixed Windows/macOS environment.
- Administer MFA enrollment, password resets, and account troubleshooting for campus identity services.
- Track and escalate incidents in TeamDynamix, keeping clear notes to support SLA compliance and team knowledge sharing.

Vulnerability Analyst Intern | HealthSpaces IT *May – Aug 2022 | Las Vegas, NV (40 hrs/wk)*

- Deployed and configured OpenVAS across multiple healthcare office environments to run comprehensive vulnerability scans and identify security gaps.
- Worked alongside the IT team, observing day-to-day support operations and assisting with troubleshooting as needed.
- Generated detailed vulnerability assessment reports and presented findings and remediation recommendations to senior management.

Cybersecurity Assessment Team Member | Cyber Clinic — UNLV / Nevada SBDC *Las Vegas, NV*

- Conducted cybersecurity risk assessments for small businesses, analyzing routers, POS systems, and workstations for misconfigurations, weak credentials, and outdated software.
- Wrote up findings and delivered recommendations in plain language to non-technical business owners.

Medical Assistant | Desert Orthopedic Center *Las Vegas, NV*

- Managed patient intake and appointment flow in a fast-paced, compliance-heavy healthcare environment.
 - Built strong communication habits bridging clinical staff and patients — directly applicable to IT end-user support.
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EDUCATION

MS, Cybersecurity | University of Nevada, Las Vegas (UNLV) *Aug 2024 – Present | GPA: 3.9*

- CAE-designated program, College of Engineering + Lee Business School
- Coursework: Security Operations, Security Data Analytics, Secure Communication Protocols, Cyber-Physical Systems Security, Human Factors in Cybersecurity

BA, Intelligence and Cyber Operations | University of Southern California (USC) *Graduated May 2023 | GPA: 3.5*

- Cyborg (Cyber Club) 2020–2023 | Risk Management Society 2021–2022
- Coursework: Ethical Hacking & Systems Defense, Enterprise Networks, Information Security Management, Digital Forensics: EnCase, Network Security

SELECTED PROJECTS

REAGENT | Autonomous DFIR Agent

Python, Claude MCP, SANS SIFT

- Built for the 2026 SANS Hackathon. An autonomous agent that investigates memory dumps, disk images, and network captures using Claude as the reasoning engine with custom MCP servers wrapping forensic tools. Completed two full investigations — zero false positives, full YARA validation.

DOEVERYTHING | Personal Automation Hub

Python, Claude MCP, Ollama

- A CLI I built because I was tired of switching between tabs. Connects Gmail, Calendar, Notion, and about a dozen other services. Handles morning briefings, job tracking, habit logs. Nothing fancy, just useful.

Security Tooling Suite | NetRecon / LogSentinel / PhishDetect

Python

- Three tools I built for personal lab use and CTF work: a multi-threaded network scanner, a log analyzer that flags brute-force and privilege escalation patterns, and a phishing email parser. All on GitHub.

SKILLS

IT Support & Infrastructure: Windows / macOS / Linux | Hardware Deployment & Config | Active Directory | VMware | Networking | TeamDynamix | MFA / IAM

Security & Forensics: OpenVAS | Kali Linux | Metasploit | Volatility | Autopsy | YARA | Burp Suite | Splunk | MITRE ATT&CK

Development & Automation: Python | Claude MCP | LangChain | Ollama | Git

Tools & Platforms: Docker | Security Onion | Supabase | Vercel | VMware

CERTIFICATIONS

- [NCL Spring 2025 Individual Game](#) — 123rd / 8,573 nationally (99th percentile) | 100th percentile: Enumeration & Exploitation | 99th: Forensics, Cryptography
- [Google Foundations of Cybersecurity](#) — Coursera
- [De-Escalating Conversations for Customer Service](#) — LinkedIn Learning